Weekly Rep Call

2/10/2021



Click the button below to view the recording of last week's rep call.

Call Notes (Click on the red links to learn more):



Do YOU have a topic you would like discussed on the next call? Let us know! Contact your OSJ, or reply to this E-mail

Compliance/Administration





Hard Copy Correspondence Compendium

Late submissions from financial professionals are being scrutinized more heavily. Use the tips below to keep compliant!

- You can view your missing submissions in CLIC. Please use the "Past Due Submissions" in the add submission section of correspondence. Additional instructions <u>here</u>
- Check your inbox! We send E-mails with <u>reminders</u> of upcoming and late correspondence submissions
- If you would like an additional way to give yourself a reminder, you can also use <u>Outlook</u>
 - For additional assistance creating reminders in Outlook, contact <u>Greg Hicks</u> for assistance
- What NOT to submit as correspondence:
 - Securities account forms
 - Sponsor documents, etc.
 - Correspondence from the home office
 - Confirmations
 - CIRStatements reports without manually entered accounts
 - Advertising materials
 - New or Existing Account paperwork
 - However, any cover letters that a client sends along with completed account paperwork DO need to be submitted as correspondence
 - Copies of emails
 - "Junk mail" or spam faxes
 - Trade blotters
 - Check blotters or copies of checks
 - Non-investment related correspondence (e.g., utility bills, cell phone bills, junk mail)
 - Tax documents
- A correspondence video tutorial is available <u>here</u>
- You may also refer to the CLIC <u>Correspondence Review</u> <u>User Manual</u> for any additional guidance

Duncan Advisor Resources Website:

- Email Greg Hicks or your OSJ to gain access
- Has all of our weekly and special calls right at your fingertips
- Access Duncan Walsh Advisors client approved materials
- Enhancements to the site are underway to make it easier to search and see the content you're looking for
- Suggestions are always accepted. Please send your thoughts to <u>Thomas Block</u>

Investment Opportunities



Jackson National Life Insurance Company Ronald Wright CLU, ChFC, MBA, CFS | Regional VP

Updates from Jackson on their demerger, Income Stream Options, and their Flex Death Benefit

- A brief overview of the recent demerger announcement
- The latest on their comprehensive income stream options
- A playbook of case study's to understand the power of this Death Benefit Rider to help your clients provide the legacy they want

Income Stream Grid Flex DB Playbook

Questions? Contact your local wholesaler (877)552-1220!

Larry L. Qvistgaard, II

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